

## *Quality is shaping new ideas*

Feruglio Engineering is an industrial company that has been operating on a European level for many years in the field of design and construction of components and molds for drawing and blanking steel, stainless steel and aluminium sheets.

The Management considers it a priority to ensure that its products and services meet the needs of its customers in terms of performance, quality, reliability, timeliness, punctuality and flexibility, keeping under control the technical, organisational and human factors that are able to influence this aim.

### **Feruglio Engineering intends to promote an integrated policy that allows it to:**

- Implementing control aimed at optimising costs and improving the company's competitiveness, in compliance with the requirements of the supply contracts and the customer's expectations;;
- Evaluate the "performance" of organizational effectiveness and efficiency through the use of indicators;
- Improve the efficiency of business processes by defining the roles and behaviors of the organization;
- Strengthen the quality of relationships with Suppliers and Partners;
- - Continuously improve product and service quality standards;
- - Strengthen its presence on the market by guaranteeing the excellence of the product, the workmanship and the service provided to the Customer;
- Enhance human resources and their professional growth through continuous training programs;
- Use instruments, equipment and environments suitable for carrying out the service;
- Evaluate the possible risks related to work activities in order to prevent and avoid them;
- - Maintaining a constant focus on the health and safety aspects of people, while paying increasing attention to the repercussions of business processes on the environment.

The objectives listed are an integral part of strategic planning and are concretely pursued through the application of the Quality Management System and its compliance with UNI EN ISO 9001:2015 and product standards (e.g. EN 15085-2 and DIN 6701-02).

Their achievement is periodically reviewed by the Management which, committed to the diffusion of an approach aimed at continuous improvement, defines new and challenging targets to be achieved.

Being a reliable partner for customers and their needs is possible thanks to the constant focus on innovation and research, production flexibility, high quality processing and a strong background of technical expertise achieved over the decades.

Company products and services are offered through direct contacts with companies in the sector, through information on the company website, by sending brochures to potential new customers, by participating in trade fairs and / or workshops in the sector.

Based on the analysis of the context and the mapping of the risk areas, Feruglio Engineering acts on the critical processes in order to constantly improve their efficiency and effectiveness, as well as on the organizational structure to keep it flexible, made up of motivated, competent, aware, and strongly oriented operators towards the achievement of Customer satisfaction.

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*The Management*

  


**feruglio engineering**  
di Feruglio Stefano & C. s.a.s.  
Via Palladio, 55 - Tel. 0432 573640  
33010 Feletto U. UDINE (ITALIA)  
C.F. e P.IVA 01618080301